#### **Contact NDC**



#### Q. What if a Creditor listed is one that I do not recognize?

A. The Creditor that originally owned the right to your claim, may have sold the Claim. Please contact us for further assistance.

### Q. What if I do not understand the information presented about my case at www.ndc.org - Can someone at the NDC help me with this?

A. Unfortunately, the NDC cannot discuss or advise on your case details that are presented on the website. Specific questions must be directed to your Chapter 13 Attorney or Trustee's Office assigned to your case.

#### Q. How can I find out the REMAINING BALANCE OWED or PAYOFF AMOUNT FOR MY CHAPTER 13?

A. Remaining balance owed and payoff amount is NOT available online at www.ndc.org. You must contact your Trustee's office to obtain this information.

The National Data Center is not your Trustee office, we are here to assist you in accessing your case online. We cannot discuss or interpret any of the data that is presented through www.ndc.org. If you have any issues or questions once you have accessed your case, please contact your Chapter 13 Attorney to discuss.

Please read our Frequently Asked Questions (FAQ's) section - you may locate the answer to your question.

Fill out the form below to contact the National Data Center. We will respond back to your request within 48 Hours and often will reply in a much shorter time.

* Member Type	Debtor -	
* First Name		
★ Last Name		
* E-mail		
* Phone Number		
For Electors Onl		
Trustee Name	Select your trustee	
Case Number		
* Message		
★ Required		Submit Form
11040000		
National Data Ce Debtor Support: N Phone: (866) 938	nter Office Hours londay - Friday 9:00am to 5:00pm PST	

## Easily track your bankruptcy case.

National Data Center is here to assist you and your attorney in gaining access to your Chapter 13
Bankruptcy case information securely through the Internet. Please be advised that National Data Center is not your Trustee's office. We cannot discuss or interpret any of the data that is presented through www.ndc.org. If you have any questions or issues once you have accessed your case, please contact your Chapter 13 attorney to discuss further.

To begin, enter **www.ndc.org** into your Internet Browser and click the "**Get Started**" button to register for your username and password.

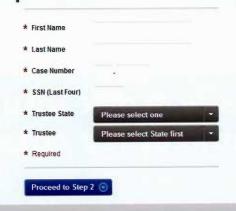
#### Get Started

Please have your Chapter 13 Bankruptcy documents with you when registering for a Username and Password. The validation process is designed to protect your privacy. You must answer the security questions correctly to successfully access and view your case information.

Please be advised that National Data Center is not your Trustee's office and we cannot discuss or interpret any of the data that is presented through www.ndc.org. If you have any issues or questions once you have accessed your case, please contact your Chapter 13 Attorney to discuss.

ndc.org

#### Step 1 of 4: Enter Case Information



First Name & Last Name: Enter your First and Last Name EXACTLY as they appear on your bankruptcy documents

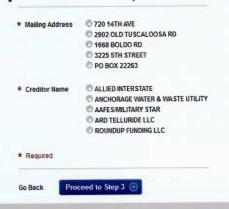
Case Number: In first box, **enter** the last 2 digits of the year you filed your Chapter 13 Case. (For example: if you filed in 2013 enter 13 in the first box) In second box **enter** the next 5 numbers. (Enter numbers only, **no letters**)

SSN (Last Four): Enter ONLY the last four digits of your Social Security Number

Trustee State: Select the State of your Chapter 13 Trustee assigned to your case

Trustee: Select your Chapter 13 Trustee assigned to your

#### Step 2 of 4: Security Questions



Mailing Address: From the list provided, please select your correct mailing address, as indicated on your bankruptcy documents. (This is your personal mailing address)

Creditor Name: From the list provided, please select your correct Creditor, that is listed in your bankruptcy documents. (This is a security question)

#### Step 3 of 4: Create User Account



Username: Refer to our online help text when setting up your account for specific Username requirements

Confirm Username: Retype your Username to confirm the Username you have chosen

Password: Refer to our online help text when setting up your account for specific Password strength and requirements

Confirm Password: Retype Password to confirm the Password you have chosen

E-mail: Enter your valid email address

Confirm E-mail: Retype your Email to confirm

#### Step 4 of 4: Terms and Conditions

# Terms and Conditions 1.Acciptanct or TIBES 1.SC pooles is serior to pus, suject to the following Terms of Service (TOST), which may be updated by us from time to him without notice to grove in 2000s, which were using particular INDC services, you and INDC shall be subject to any point of publishines or rules againstate to such services, which may be posted published in making to be the Times of Services. 2. De SCRIPTION OF SERVICE 3. De SCRIPTION OF SERVICE 4. De SCRIPTION OF SERVICE 5. DE SCRIPTION 5. DE SCRIPTION

ACCEPT Box, located in the bottom right hand corner.

#### Welcome

If you have correctly followed the 4 steps, you will automatically be redirected to your chapter 13 case information at www.ndc.org.



Debtor Support Monday - Friday 9:00 am to 5:00 pm PST Phone 1.866.938.3639

NOTE:

No Debtor Support available on major holidays.